

SERVICE CODES FOR PARCEL SERVICES: ESTONIA

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1. OVERVIEW

The guide at hand describes the service codes and additional service codes, which are used in the parcel data import to business customer e-service process.

2. LIST OF SERVICE CODES

2.1. Courier services

2.1.1 Courier 10

Service	Code
Courier 10	LA
Courier 10 – sending from post office	LE
Additional service	Code
Paid by receiver	BS
Document return	XT
Return notification – e-mail	SG
Return notification – SMS	SB
Fragile	BC
Insurance	BI
Cash on delivery	BP
Delivery confirmation SMS to sender	SS
Delivery confirmation e-mail to sender	SE
Paid parcel – SMS	GN
Paid parcel – e-mail	GM

Parcel arrival SMS	ST
Parcel arrival e-mail	SF

2.1.2 Courier standard

Service	Code
Courier Standard	LZ
Courier Standard – sending from post office	LG
Additional service	Code
Paid by receiver	BS
Document return	XT
Return notification – e-mail	SG
Return notification – SMS	SB
Fragile	BC
Insurance	BI
Cash on delivery	BP
Delivery on Saturday	BT
In-house pick-up	BL
In-house delivery	BM
Delivery confirmation SMS to sender	SS
Delivery confirmation e-mail to sender	SE
Parcel arrival SMS	ST
Parcel arrival e-mail	SF
Paid parcel – SMS	GN
Paid parcel – e-mail	GM
Same day delivery	QD

2.1.3 Courier Plus

Service	Code
Courier Plus	LX
Courier Plus – sending from post office	LH
Additional service	Code
Paid by receiver	BS
Document return	XT
Return notification – e-mail	SG
Return notification – SMS	SB
Fragile	BC
Insurance	BI
Cash on delivery	BP
Personal delivery	BK
Delivery confirmation SMS to sender	SS
Delivery confirmation e-mail to sender	SE
Parcel arrival SMS	ST

Parcel arrival e-mail	SF
Same day delivery	QD
Issue to persons at the age of 18+	PC
In-house delivery	SL

2.1.4 Courier Baltic

Service	Code
Courier Baltic	CI
Additional service	Code
Fragile	BC
Delivery to private customer	CL
Delivery confirmation SMS to sender	SS
Delivery confirmation e-mail to sender	SE
Document return	XT
Cash on delivery	BP

2.1.5 Courier Europe

Service	Code
Courier Europe	QB
Additional service	Code
Insurance	BI
Cash on delivery *	BP

* Cash on delivery additional service is available only for sending to Finland

2.1.6 Courier EMS

Service	Code
Courier EMS – documents	EP
Courier EMS – parcel	EA

2.1.7 Courier Mail-order

Service	Code
Courier Mail-order	QK
Courier Mail-order – sending from post office	QP
Additional service	Code
Paid by receiver	BS
Document return	XT
Return notification – e-mail	SG
Return notification – SMS	SB
Fragile	BC
Insurance	BI
Cash on delivery	BP
Personal delivery	BK

Delivery confirmation SMS to sender	SS
Delivery confirmation e-mail to sender	SE
Same day delivery	QD
Issue to persons at the age of 18+	PC
Parcel arrival SMS	ST
Parcel arrival e-mail	SF
In-house delivery	SL

2.1.8 Pallet Transport

Service	Code
Pallet Transport	LL
Additional service	Code
Document return	XT
Paid by receiver	BS
Return notification – e-mail	SG
Return notification – SMS	SB
Delivery confirmation SMS to sender	SS
Delivery confirmation e-mail to sender	SE
Delivery on Saturday	BT
Parcel arrival SMS	ST
Parcel arrival e-mail	SF
Same day delivery	QD

2.2. Parcel services

2.2.1 Pick-up point service

Service	Code
Pick-up point service – courier pick-up	CE
Pick-up point service – from post office	CD
Additional service **	Code
Document return	XT
Delivery confirmation e-mail to sender	SE
Delivery confirmation SMS to sender	SS
Parcel arrival SMS *	ST
Parcel arrival e-mail	SF
Fragile	BC
Insurance	BI
Cash on delivery	BP
Personal delivery	BK
Paid parcel SMS	GN
Paid parcel e-mail	GM
Return notification – e-mail	SG
Return notification – SMS	SB
Issue to persons at the age of 18+	PC

* mandatory

** [In the international direction please check the availability of additional services in the destination country](#)

2.2.2 Bulk parcel service

Service	Code
Bulk parcel service	CB
Additional service	Code
Document return	XT
Delivery confirmation e-mail to sender	SE
Delivery confirmation SMS to sender	SS
Parcel arrival SMS	ST
Parcel arrival e-mail	SF
Fragile	BC
Insurance	BI
Cash on delivery	BP
Personal delivery	BK
Return notification – e-mail	SG
Return notification – SMS	SB
Issue to persons at the age of 18+	PC

2.2.3 Standard parcel

Service	Code
Standard parcel	CA
Insured standard parcel	VS
Additional service *	Code
Delivery confirmation SMS to sender	SS
Delivery confirmation e-mail to sender	SE
Parcel arrival SMS	ST
Parcel arrival e-mail	SF
Fragile	BC
Cash on delivery	BP
High dimensional parcel	BG
Simple notice of issue	BB
Registered notice of delivery	BA

* [In the international direction please check the availability of additional services in the destination country](#)

2.2.4 Maxi parcel

Service	Kood
Maxi parcel	CC
Maxi parcel insured	VC
Additional service *	Kood
Fragile	BC
High dimensional parcel	BG

Simple notice of issue	BB
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* [In the International direction please check the availability of additional services in the destination country](#)

2.3 Parcel machine services

2.3.1. Parcel machine service

Service	Code
Parcel machine service	PA
Additional service	Code
Paid by receiver	BS
Return notification – e-mail	SG
Return notification – SMS	SB
Parcel arrival SMS *	ST
Parcel arrival e-mail	SF
Fragile	BC
Cash on delivery	BP
ID-card identification	SI
Delivery confirmation e-mail to sender	SE
Delivery confirmation SMS to sender	SS
Insurance	BI
Paid parcel – SMS	GN
Paid parcel – e-mail	GM
Same day delivery	QD

* mandatory

2.3.2. Parcel machine – courier pick-up

Service	Code
Parcel machine – courier pick-up	PU
Additional service	Code
Paid by receiver	BS
Return notification – e-mail	SG
Return notification – SMS	SB
Parcel arrival SMS *	ST
Parcel arrival e-mail	SF
Fragile	BC
Cash on delivery	BP
Same day delivery	QD
ID-card identification	SI
Delivery confirmation e-mail to sender	SE
Delivery confirmation SMS to sender	SS
Insurance	BI
Paid parcel – SMS	GN

Paid parcel – e-mail	GM
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* mandatory

2.3.3. Parcel machine – courier delivery

Service	Code
Parcel machine – courier delivery	PK
Additional service	Code
Paid by receiver	BS
Return notification – e-mail	SG
Return notification – SMS	SB
Parcel arrival SMS *	ST
Parcel arrival e-mail	SF
Fragile	BC
Cash on delivery	BP
Delivery confirmation e-mail to sender	SE
Delivery confirmation SMS to sender	SS
Insurance	BI
Paid parcel – SMS	GN
Paid parcel – e-mail	GM
Issue to persons at the age of 18+	PC

* mandatory

2.3.4. Parcel machine – sending from post office

Service	Code
Parcel machine – sending from post office	PV
Additional service	Code
Paid by receiver	BS
Return notification – e-mail	SG
Return notification – SMS	SB
Parcel arrival SMS *	ST
Parcel arrival e-mail	SF
Fragile	BC
Cash on delivery	BP
ID-card identification	SI
Delivery confirmation e-mail to sender	SE
Delivery confirmation SMS to sender	SS
Insurance	BI
Paid parcel – SMS	GN
Paid parcel – e-mail	GM

* mandatory

2.3.5. Parcel machine – delivery to post office

Service	Code
Parcel machine – delivery from post office	PO
Additional service	Code
Paid by receiver	BS
Return notification – e-mail	SG
Return notification – SMS	SB
Parcel arrival SMS *	ST
Parcel arrival e-mail	SF
Fragile	BC
Cash on delivery	BP
Delivery confirmation e-mail to sender	SE
Delivery confirmation SMS to sender	SS
Insurance	BI
Paid parcel – SMS	GN
Paid parcel – e-mail	GM
Issue to persons at the age of 18+	PC

* mandatory

2.3.6. Parcel machine – from sorting center

Service	Code
Parcel machine – from sorting center	PP
Additional service	Code
Paid by receiver	BS
Return notification – e-mail	SG
Return notification – SMS	SB
Parcel arrival SMS *	ST
Parcel arrival e-mail	SF
Fragile	BC
Cash on delivery	BP
Same day delivery	QD
ID-card identification	SI
Delivery confirmation e-mail to sender	SE
Delivery confirmation SMS to sender	SS
Insurance	BI

* mandatory